

## Student Voice 4 – 4<sup>th</sup> April 2022

### Matters Arising

Date Raised	Action	Who	Update
26/03/2018	Referendum on exams before Christmas during the academic year 2018/19.	Student President	This has not been achieved. The Full Time Officers have concentrated on ensuring that students are at the heart of decision making and the safe return to campus during the Coronavirus pandemic. <b>Ongoing.</b>
11/02/2019	Campaign for a phasing out of single use coffee cups	VP SHLS & E&E	This has been raised with BaxterStorey, who manage the catering outlets on campus. It has been agreed that this will be implemented. <b>Resolved.</b>
25/11/19	Plastic free campus – get rid of all single use plastics and styrofoam on campus (with exception of plastic straws available on request only)	VP SHLS & E&E Officer	This has been raised with BaxterStorey, who manage the catering outlets on campus. It has been agreed that this will be implemented. <b>Resolved.</b>
25/11/19	Replacement/upgrade of equipment in ARC inclusive of weightlifting equipment	VP SHLS & Student President	Excluding weightlifting equipment, the University through an external tender has replaced all the equipment in the ARC during 2021/21. <b>Resolved.</b>
25/11/19	Increase wildflowers on campus	VP SHLS & E&E Officer	Further green spaces are currently being considered by the University as part of their Infrastructure Plan. <b>Ongoing.</b>
25/11/19	Reflection spaces (for prayer, quiet space) to be in each building on campus	VP GSBS	Following specialist work to improve the ventilation, the Faith and Belief Centre on the Glasgow campus was re-opened during 2021/22. This has been the main focus during 2021/22. Discussions are ongoing about wash facilities in the Faith and Belief Centre. <b>Ongoing.</b>
25/11/19	More food recycling bins on campus including in satellite catering venues (learning café, recharge café, Re:Union Bar)	VP SHLS & E&E Officer	This has been raised with the GCU Sustainability Officer. Students food waste is managed through established and contractual protocols within each of the catering outlets by BaxterStorey. Discussions are ongoing about specific food waste bins. <b>Ongoing.</b>
10/02/20	Turn left over cafeteria food into take home meals for students in need	VP SCEBE	BaxterStorey contacted and options looked at (eg: TooGoodToGo) to reduce food waste. Will be looked at further in Trimester B once food waste numbers have been assessed. <b>Ongoing.</b>
10/02/20	Improved sanitation on campus – change metal door handles to brass	Student President	This was raised with the Chief Operating Officer during Trimester A 2021/22. Discussions are continuing. <b>Ongoing.</b>

07/12/20	Wider variety of GCU branded merchandise including personalisation options	VP SHLS	Working with PSL there have been developments on the personalisation of sportswear. <b>Ongoing.</b>
07/12/20	Embed Climate Change training into the curriculum	VP SHLS & E&E Officer	The Strategy for Learning outlines “We will embed a commitment to the Sustainable Development Goals (SDGs7) within our research led, globally aware curriculum to deliver positive impact for the societal challenges of inclusive societies, healthy lives and a sustainable environment. <b>Resolved.</b>
07/12/20	Request university to track student suicides and known attempted suicides	VP SCEBE	Discussed with Wellbeing services. Wellbeing services don't record cause of death for a student (as often they do not know). Nor do they record attempted suicide (again it's not something they are informed of). <b>Resolved.</b>
08/02/21	Campaign to reduce the cost of food on-campus or to raise the quality of food provided at the current price	VP SCEBE	Discussed with BaxterStorey on student wants/needs of food quality and price. Price was reduced for new Tri B menu. Student survey will go out to gauge success measures. <b>Ongoing.</b>
08/02/21	Awareness campaign for what first aid and medication is available to students.	VP SHLS	<p>From any University telephone dial 2222 or 0141 273 1999 if using a landline or mobile phone to obtain a GCU First Aider. This information is outlined on stickers in most rooms across campus. Further information is available from: <a href="https://www.gcu.ac.uk/healthandsafety/emergencyarrangements/">https://www.gcu.ac.uk/healthandsafety/emergencyarrangements/</a>.</p> <p>The Health and Safety Executive outlines guidance on first-aiders providing tablets and medication to casualties. Unless you have special circumstances, medicines do not form part of first aid and therefore should not to be kept in the first aid kit. Further information: <a href="https://www.hse.gov.uk/firstaid/faqs.htm">https://www.hse.gov.uk/firstaid/faqs.htm</a>. <b>Resolved.</b></p>
08/02/21	A daily mile walk map	VP SCEBE	Contacted relevant staff to begin map development. <b>Ongoing.</b>
22/03/21	Set up an Official Facebook Group for students to buy and sell course books	VP GSBS	Upon investigating there was privacy and operational concerns established. It was felt an online marketplace, as part of the Students' Association website, would be better. The Vice President GSBS has made initial contact with our website provider. <b>Ongoing.</b>
22/03/21	Lobby the university to provide some lockers on the ground floor of the library	VP SCEBE	No updates. <b>Ongoing.</b>

25/10/21	Ensure core texts are available in the GCU Library	VP SCEBE	Spoke to relevant staff. All core texts are available in Library and number of core texts are measured in ratio to students. <b>Resolved.</b>
25/10/21	Clearer guidance for self-employed individuals on evidence needed for discretionary and childcare applications	VP SHLS	The Vice President SHLS has raised with GCU Funding Team. <b>Ongoing.</b>
25/10/21	Accommodation page review and implementation of a digital application process	VP GSBS	The GCU Head of Campus Services has made a commitment to the implementation of a digital application process for Caledonian Court as part of the development of the new GCU website. <b>Ongoing.</b>
25/10/21	GCU to buy back textbooks and resell them to students	VP SCEBE	Spoke with relevant staff to produce a Facebook page for this service. Would be too much work to maintain. A swap/drop shop to be set up in the SA for students. <b>Ongoing.</b>
06/12/21	Submit a block grant request to the university based on a budget consultation with the student body and negotiate a budget proposal based on the consultation	Student President	<p>The Full Time Officers held a budget meeting with the Chief Operating Officer on Wednesday 9<sup>th</sup> February 2022. The University seemed open to additional funding however the University said it may be difficult to incorporate it through the Block Grant due to the forecasted financial shortfalls in the coming years.</p> <p>The Full Time Officers made proposals for an additional permanent Student Adviser for the Advice Centre (funded through the Block Grant), capital grant funding for improvements within the Re:Union Bar &amp; Grill and to maintain the replacement BaxterStorey sponsorship. In addition, proposals were made for supplementary funding for 2021/22 to support increased facility costs for sport due to COVID-19 and additional resources to support our communications strategy was also highlighted. However, it is also important to mention that these have not been agreed to yet by the University. The submission was made on 16<sup>th</sup> March 2022. <b>Resolved.</b></p>
06/12/21	To consider at Executive Committee how the amended motion on a Block Grant increase will work in practice and to feed this back to Student Voice	Full Time Officers	A precedent has been set for meeting the University to put forward a budget proposal. This is now planned to be an annual discussion with the University to negotiate an increased Block Grant and additional funding. The outcome from the budget is communicated annually in June. <b>Resolved.</b>
06/12/21	Work with Student Disability to run a media campaign about the needs of disabled students	Student President	The Student President is working together with the DSO on a campaign regarding some of the needs of the Disabled Students which have not been met. Details of this will be available soon. <b>Ongoing.</b>

06/12/21	Work with Estates to only allow cars into the disabled parking areas that show their blue badge at the barrier	Student President	The Disabled Students' Officer and the Student President has met with the GCU Head of Security Services. Only blue badge holders or individuals registered with the GCU Purple Badge schedule will be allowed to use disabled parking. There is a commitment from the University to monitor its implementation. This was intended to be resolved, however, we have received reports that this has still not been resolved by the University. The DSO and the Student President will be meeting with the Chief Operating Officer to express their strong stance on this. <b>Ongoing.</b>
06/12/21	Work with IT to improve the GCU website	VP GSBS	<p>Extract from GCU Staff Intranet on 1<sup>st</sup> March 2022: "Over the past 18 months, the GCU Digital Engagement (DE) team has been working with colleagues from across the University and digital agency partner Squiz to build a dynamic new website that will help to drive recruitment, deliver a better user experience and boost GCU's reputation."</p> <p>"When the site relaunches on Tuesday, March 29, it will bring many benefits, including:</p> <ul style="list-style-type: none"> <li>• An improved user journey</li> <li>• A more contemporary look and feel</li> <li>• Better search functionality</li> <li>• Streamlined content – down from 7,500 to 5,000 pages</li> <li>• Stronger messaging and improved copy</li> <li>• Integrated links between news, our social media and relevant sections/subjects</li> <li>• A new tranche of photography, reflecting the life of the University"</li> </ul> <p><b>Resolved.</b></p>
06/12/21	All students within SHLS to be offered flu vaccines regardless of placement	VP SHLS	The Vice President SHLS raised this with the Dean. The Dean explained that due to budgetary restrictions this was not possible for all SHLS students. Priority was given to students accessing patients (ie NHS). <b>Resolved.</b>
06/12/21	Extension of library hours from 7am to 12am and 24hrs during exam periods	VP SCEBE	No update. <b>Ongoing.</b>
06/12/21	Improvement of green spaces on campus including better access to spaces, better equipment and better promotion	VP SHLS & E&E Officer	Further green spaces are currently being considered by the University as part of their Infrastructure Plan. <b>Ongoing.</b>

06/12/21	GCU to have an optional online module on understanding sexual consent and respect for women	VP SCEBE	No update. <b>Ongoing.</b>
21/02/22	Full Time Student Officers should return at Student Voice 4 with a proposal of integrating student trustees members with other officer roles within Student Voice	Student President	The Trustee Board Appointments Committee has successfully filled all vacancies since 2011/12, normally at first recruitment cycle. The Trustee Board was not keen to further conflate representative roles and trustee roles as this was cause a conflict of interests. The co-option function of the Trustee Board can be considered in the review of the remaining Schedules (during this strategic plan cycle), for example with the Membership Schedule. <b>Resolved.</b>
21/02/22	Lobby for GCU to introduce digital student cards as an option for students	VP GSBS	Planned move towards ceasing issue of plastic student ID cards for introduction in 2023/24 is in Operational Plan for Registry, Quality Assurance and Enhancement and School Professional Services for 2022-23. <b>Resolved.</b>
21/02/22	Revisions to 06 December 2021 minutes	Clerk	The minutes have been updated. <b>Resolved.</b>