Committee Title	Student Voice
Date of Meeting	2nd December 2024
Item Number and Title/Subject	Full Time Officer Reports
Paper Presenter	Wilfred Obi, Student President Laiba Tareen, Vice President SCEBE Friday Oshiotse, Vice President SHLS Oluwatomisin Osinubi, Vice President GSBS
Brief Summary of Issues/Topic	The Constitution outlines that 'Student Voice has the power to scrutinise the work of the Executive Committee'. The reports outlined progress made against remits and Team and Individual Objectives.

Recommendation(s)	Information		Discussion		Approval	X
	Any member can ask a question by raising their voting card and being recognised by the Chair to speak. Student Voice is asked to approve the Full Time Officers Report.					

Who have you consulted when developing the paper?	Executive Committee					

Staff/Student Protocol	Yes		No	X	N/A	
Will any decision approved directly affect the work of staff?	The Chief Executive has been consulted in the development of the Full Time Officers team and individual objectives and remits.					

Should the paper be submitted to any other committee following its consideration/approval at this meeting? **If yes, please state the committee and proposed date of submission.**	No The Full Time Officer reports are made available to the membership on the Students' Association website.

Report by Wilfred Obi, Student President

Name:	*Wilfred Obi*
Date Produced:	**22/11/2024**
Committee:	Student Voice
Action:	For Approval

1. Full Time Officer Team and Individual Objectives
The Full Time Officers Team and Individual Objectives were approved by Student Voice on Monday 21st October 2024.
[Team Objectives 2024/25](#)
[Student President Individual Objectives 2024/25](#)

2. Black History Month
As part of Black History Month the Students' Association organised a Show Racism the Red Card Workshop on Tuesday 8th October 2024, free haircuts for black students by expert barbers specialising in cutting and styling black hair on Wednesday 9th October 2024 and held a joint Raising Your Career Aspirations event with GCU Careers on Tuesday 29th October 2024 with guest speakers Viana Maya, Mahmud Abdulla and Michael Jonathan.

3. Student Pantry and Winter Warmer

The Students' Association continues to operate the Student Pantry during 2024/25 on a reduced operating model and is open every Tuesday and Thursday from 8.30am to 9.30am, with 40 student visits available each week to collect up to 10 free food items every fortnight. We have submitted an external grant application on 31st October 2024 for £1,000 to the Glasgow City Health and Social Care Partnership Improvement Community Food Grants Scheme 2024/25.
During Trimester A students can also access the Winter Warmer on both the Glasgow and London Campus. Students can obtain a hot drink and porridge during Trimester A from the Students' Association.

4. Chair of Court Elections

The Students' Association supported the Department of Governance in organising the Student Stakeholder Group to meet the prospective Chair of Court candidates that took place on Monday 7th October 2024. The Full Time Officers were also recently filmed by GCU Student Communications to encourage students to vote in the just concluded election.

5. GCU London Visit and Student Engagement

The Student President and Vice President SCEBE visited the London Campus on the 4th November 2024 to engage with the students on issues that affects their students experience. The feedback was passed to the Director of London Campus during our meeting with him on the 6th November 2024.

6. GCU London Graduation

The Student President attended the GCU London Graduation ceremony held at the Festival Hall in London on the 5th of November 2024.
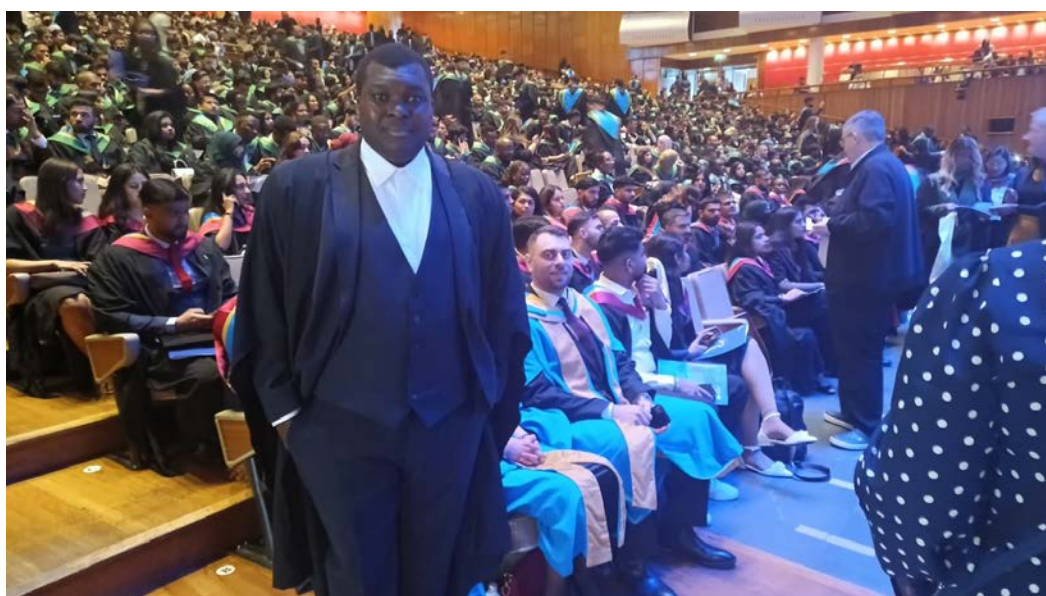
7. Governor Meetings with Students
Liaising with the Chair of Court, we have arranged opportunities for governors to meet with students to ask them about their GCU student experience. We agreed a school-based approach. The first session took place on Thursday 10th October 2024 with GSBS students. Year one students who attended stated they were quite satisfied with the induction process. However, some students raised concerns about the SEATs App attendance monitoring system and asked that the access be made better for disabled students.

8. Monthly Meetings with University Executive
In addition to the Student President regularly meeting separately with the Principal and Vice-Chancellor and Chief Operating Officer and Deputy Vice-Chancellor, the Full Time Officers have collective monthly meetings with members of the University Executive. A meeting was held on the Thursday 17th October 2024 with discussions on the Full Time Officer Team and Individual Objectives and how we planned to achieve them as well as the success measures. Feedback from the Student Governors meeting was tabled before the University Executive and plans were put in place to sort the issues raised.

9. Student Engagement on their GCU Experience and Feedback

We continued engagement with programmes that had low scores in the last NSS survey, to gain more insight as to the reasons for those scores and we also engaged asking them the kind of facilities they would want to see on campus, this is to feedback to the university management to help make the campus masterplan student friendly.

12. Housing Week

As part of the NUS Scotland Fix Student Housing Campaign, the Vice President GSBS organised Housing Week from 11th to 15th November. Further information: www.GCUstudents.co.uk/articles/housing-week.

13. Visit to House of Commons

The Full Time Officers visited the House of Commons on an educational trip on 23rd October 2024 and to support the NUS UK National Lobby Day. We were received by Martin Rhodes MP (Glasgow North) and John Grady MP (Glasgow East), we had a robust discussion with both MPs and encouraged him to support the bill to remove guarantors as a requirement for letting houses to students. There were also conversations about the Government current immigration policy and its implication for international students.

13. Visit to Holyrood

The Full Time Officers along with Chair Robert Mark Gallaher and Vice Chair Chaudhry Kanwal of the student voice visited the Scottish Parliament, we engaged in discussions with Paul Sweeney MSP and Pam Duncan-Glancy MSP, the Shadow cabinet Secretary for Education for Scottish Labour, focusing on key issues such as higher education funding, student accommodation, and mental health. We also had the opportunity to attend the first ministers' questions where we observe the first ministers handling of inquiries from opposition party leaders and other MSPs. The visit proved to be an enlightening and informative experience for us, Providing valuable insights into the workings of the Scottish political system.

Full Time Officer Individual Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	Collaborate with the University to increase students access to Better Sporting facilities on campus	Higher number of GCU students using ARC gym and MUGA Higher number of students engaging with campus sport facilities	Had a second meeting with the Facility manager, Director of campus facilities and the Arc Manager to formally request for a free MUGA and reduction in Gym prices for Students.
2.	To facilitate Student engagement with the campus masterplan	Number of students consulted by the University	I have met and Engaged with civil and environmental engineering students as a focus group to ask the things they would wish to see on campus
3.	To collaborate with the university to Identify programmes with lowest NSS score for overall satisfaction to improve the student experience and sense of belonging.	An improved NSS Score (GCU overall satisfaction	I have had engagement with ECE and building services engineering 4th year students to discuss this, in addition, I have also engaged with climate justice students on this matter.

Full Time Officer Team Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	To collaborate with the University for improved access for students to health and wellbeing facilities and activities on campus	Higher number of GCU students using ARC gym and MUGA Explicit sports. Strategy within Campus Masterplan.	The student president met with the Estate director, facilities manage, the Arc manager to start a discussion on how to improve health and wellbeing facilities on campus.
2.	To work with key programmes within each academic school to better understand student needs	Action Plan completed. NSS result improved	The full-time officers have identified key programmes and we are engaging with them to understand their needs
3.	Collaborate with the University to improve academic progression	Improved progression rate	We have met three times with the PVC education to discuss this issue and engagement will continue.

Remit Progress

	Remit Areas	Progress *Update on what has been achieved **since** the last meeting.*
1.	GCU London	Visited London campus, engaged with over 100 students who raised several issues affecting their student experience, those concerns where transmitted to the Director of London campus for urgent attention.
2.	GCU Communications & Public Affairs	I have had several meetings with the university communication team
3.	Estates (excluding Caledonian Court and Catering)	I have had two different meetings with the estate team.
4.	GCU Strategy and Planning	I have had a meeting with the management to discuss the university strategy for 2030
6.	Student Voice and Ideas Process	Several ideas have been raised on our websites and some of those have been discussed.
7.	Champion: LGBT+ Network	No meeting yet
9.	University Court	I have attended 2 court meeting where the university strategy was discussed
10.	University Court Standing Committees	I have had several court committee meetings.
11.	Senate	I attended Senate meeting on the 09/10/2024
13	Academic Appeals Committee	No meeting yet
14	Honorary Degrees Committee	I have attended 1 meeting to consider nominations for honorary award
15	Prevent Steering Group	No meeting yet
16	Student Survey Working Group	Attended two meetings where changes in module survey was discussed meeting
18	Trustee Board (Chair	Attended 1 trustee board meeting
19	Executive Committee (Chair)	We have had four executive board meeting where issues affecting
20	Appointments Committee (Chair)	Attended two meeting

Report by Tom Tom, Vice President GSBS

Name:	*Oluwatomisin Osinubi*
Date Produced:	**15-11-2024**
Committee:	Student Voice
Action:	For Approval

Full Time Officer Individual Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	Quiet room establishment	Official publication and launch of the space to all students on social media and emails via student comms.	On Agenda for next Exec Board Meeting with the university management.
2.	Student housing campaigns	- Rent guarantor Scheme set up for next academic year. - GCU students access to Glasgow Housing Cooperative. - Student feedback on their better knowledge of renting rights. - Better student housing experience.	- Biweekly meetings ongoing. - Housing week campaign done - Rally at Parliament to include students' rights in housing Bill. - Several MSPs & MPs contacted with a few showing support - Guarantor Scheme on agenda for exec board. - Event with accommodation adviser sensitizing students on their rights as renters for private renting. - Joined Glasgow student housing Co-op
3.	Launch Campus Bean Bag Conversations	- Initial pilot session & Full roll-out of the initiative with monthly sessions to be launched by the end of Tri A. - Attendance of students each session and their levels of participation. - Track number of student issues raised during the sessions that are presented in meetings and how many lead to positive changes or responses from the university. - Social media and Student Feedback	- Launched with a topic on Housing - Getting feedback for next topic to be held in December possibly on assessment support.

Full Time Officer Team Objectives

Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*

1.	To collaborate with the University for improved access for students to health and wellbeing facilities and activities on campus.	- Higher number of GCU students using ARC gym and MUGA. - Explicit sports strategy within Campus Masterplan. - E-Sport Arena Business Case approved.	The student president met with the Estate director, facilities manage, the Arc manager to start a discussion on how to improve health and wellbeing facilities on campus.
2.	To work with key programmes within each academic school to better understand student needs.	An improved student learning experience Higher satisfaction for learning and teaching in NSS.	The full-time officers have identified key programmes and we are engaging with them to understand their needs
3.	Collaborate with the University to improve academic progression.	-Action Plan completed (milestones) -Improved progression rate Students' Association feedback included in Education Strategy.	We have met three times with the PVC education to discuss this issue and engagement will continue.

Remit Progress

	Remit Areas	Progress *Update on what has been achieved **since** the last meeting.*
1.	Wellbeing	- Think positive forum and contributed to the conversation about how housing is a key factor that determines student wellbeing - Campus bean bag conversation event launched - Worked with wellbeing team to create survey on student's wellbeing satisfaction and feedback.
2.	Accommodation	- Invited GCU accommodation adviser to share insights and answer student's questions about renting. - Plan to Set up meeting with Cale Court to get information and do a survey on student satisfaction.
3.	Sports	- Discussed Student voice idea to keep Wednesday afternoons free and the deputy vice chancellor, Susan to look into programs that have scheduled classes for Wednesday afternoon and work on reducing this where possible. Update to be gathered at next EXEC Board meeting. - Working on a blog on the importance of sports in HE and pitch to WONKHE - Conversations about how to increase sports engagement and sense of belonging - Glasgow Taxis Cup Photoshoot today
4.	Disability Project Board Review	- Disabled students expert panel set up with first meeting to hold on the 27th of November - Meeting with Disabled students' officer [15/11/2024] to discuss Neurodivergent spaces on campus and event for Disability History Month
5.	ACADEMIC DEV & ENHANCEMENT	
6.	MATURE & PART-TIME STUDENTS	
7.	STUDENT MEDIA GROUPS	- Introduced myself to the Edit [Love them!!]

		- Invited the Edit to cover the housing rally
8.	CARE EXPERIENCED & CARE ESTRANGED STUDENTS	
9.	GCU FOUNDATION, ALUMNI & GRADUATION	
10.	STUDENT LEADERS PROGRAMME, SDGs, SOCIAL INNOVATION & ENTREPRENEURSHIP	-
11.	OUTREACH & ARTICULATION	-
12.	GSBS	- GSBS International students' event initial conversation - Meeting with Vice Dean and Academic rep Coordinator Ellie about departmental rep recruitment issue. - Requested support and funding for Academic rep gathering from dean - Attended GSBS international committee and contributed key themes to address for prospects such as accommodation - Submitted report for last School Board

Plans Before the Next Meeting

	Main Priorities	Intended Outcome/Impact *What difference will this meeting or event make?*
1.	Sports strategy discussion with university management	University appoints a staff to take the lead on research and possible implementation routes
2.	Set up next campus bean bag event	Engagement
3.	Meeting with Care Experienced & Care Estranged network officer	To gain a better understanding of their student experience
4.	Press release about Housing campaigns	To raise awareness about the work done and what we're asking the government for.

Report by Friday Oshiotse, Vice President SHLS

Name:	Friday Ohimai Oshiotse
Date Produced:	21/11/2024
Committee:	Student Voice
Action:	For Approval

Full Time Officer Individual Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	Dialogue with the university executive for early retrieval	• Data reports • Feedback from students	• This was presented before the education committee and to Pro Vice-Chancellor for Education by VP SHLS. Feedback was received stating that the task has been delegated to the Associated Deans • Further presentation was made on 18th November, 2024 at the GCUSA-GCU Executive meeting by the VP SHLS and the response was that feedback will be made available soon.
2.	Collaborate with the Induction Planning Steering Group for a continuous induction programme for freshers who might not be able to resume in week one	• Data reports • Feedback from students	• This was presented to the Induction Planning Steering Group (IPSG) for action • Measures was put in place to identify students who will resume in week two and three and organise a separate induction for them
3.	Collaborate with continuing students and alumni to provide academic guidance for students through tutorials	• Feedback from students	• This has commenced in the School of Health and Life Sciences • Plans were made to call on volunteers (alumni and continuing students) across the various departments and programmes • First online academic session was held on Thursday, the 14th of November 2024 with FTOs, some alumni members, some continuing students, and some new students in attendance

Full Time Officer Team Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	To collaborate with the University for improved access for students to health and wellbeing facilities and activities on campus	Higher number of GCU students using ARC gym and MUGA Explicit sports. Strategy within Campus Masterplan.	The student president met with the Estate director, facilities manager, and the Arc manager to start a discussion on how to improve health and wellbeing facilities on campus

2.	To work with key programmes within each academic school to better understand student needs	Action Plan completed. NSS result improved.	The full-time officers have identified key programmes and we are engaging with them to understand their needs
3.	Collaborate with the University to improve academic progression	Improved progression rate	We have met three times with the PVC education to discuss this issue and engagement will continue

Remit Progress

	Remit Areas	Progress *Update on what has been achieved **since** the last meeting.*
1.	School of Health and Life Sciences	• The issue of some students from medical bioscience who couldn't write their dissertations in Trimester C due to resits was presented. An appeal was made to allow them write their dissertations in Trimester 2024 A rather than waiting till Trimester C 2025 and this was granted • A request was made to investigate the high failure rates in medical bioscience and this was granted. Further request was made on 18th November 2024 at the GCUSA-GCU Executive meeting by the VP SHLS and it was discovered that any programme with more than 30 percent failure rate ought to have been questioned by PAB • Some courses have been withdrawn in SHLS due to low number of intakes and because those courses are no longer sustainable financially
2.	Taught & Research Postgraduate Students	• Introductory meeting held with a discussion on how to improve postgraduate experience • A research subcommittee was set up and a request was made for the committee to have at least a student representative SHLS, GSBS, and SCEBE • Attended a research committee meeting. There was a discussion on how to assist PhD students to complete their studies within the funded period.
3.	Student Carers	• Student Carers recruited
4.	Freshers, Induction, and Open Days	• Freshers programme and induction took place between 16th to 19th of September 2024
5.	Nightline Volunteer Programme	• No event has taken place
6.	Quality Assurance and SPARQS	• The Full Time Officers attended a SPARQS event at Edinburgh between 5th and 6th of August, 2024 • A member of SPARQS visited GCU for a meeting with some GCU and SA staff in attendance
7.	Library	• No event has taken place
8.	Information Technology	• Meeting held with a discussion on how to improve on the GCU student app

9.	Campus Trade Unions	• No event has taken place
10.	Ethical and Environmental	• Recruitment is in process
11.	Champion: Ethnic Diversity Network	• Some Representation Network Officers have been appointed
12.	Education Committee	• The issue of students with visa expirations on September 17th, 2024, and in February 2025 was presented to the Pro Vice-Chancellor for Education, and a request was made for priority marking so they could apply for a post-study visa. This request was granted for students with visa expirations on September 17th, 2024 and for January, 2025

Plans Before the Next Meeting

	Main Priorities	Intended Outcome/Impact *What difference will this meeting or event make?*
1.	Dialogue with the university executive for early retrieval	Resits to be submitted in April/ May (Tri B) as against August/ September (Tri C) for UG and PG students. This will allow students with resits to submit their projects in Trimester C, as the resits originally due in Trimester C have already been submitted in Trimester B.
2.		
3.		

Report by Laiba Tareen, Vice President SCEBE

Name:	*Laiba Tareen*
Date Produced:	21/10/24
Committee:	Student Voice
Action:	For Approval

Full Time Officer Individual Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	Improve cost of living by increasing access to hardship funds for international students	Successful approval of expanded eligibility criteria for hardship funds.	Ongoing conversations with university Exec
2.	Implementing bidet shower on Campus for students	Commitment of Installation of bidet showers in campus masterplan	Ongoing conversations with university Exec
3.	Promoting and increasing social computer lounges.	Positive student feedback in IT services and facility surveys.	Ongoing conversations with university Exec

Full Time Officer Team Objectives

	Objective	Success Measure	Progress *Update on what has been achieved **since** the last meeting and whether the objective is completed.*
1.	To collaborate with the University for improved access for students to health and wellbeing facilities and activities on campus	Higher number of GCU students using ARC gym and MUGA Explicit sports strategy within Campus Masterplan E-Sport Arena Business Case approved	Ongoing conversations with university Exec
2.	To work with key programmes within each academic school	Action Plan completed	Ongoing conversations with university Exec

	to better understand student needs.	NSS result improved	
3.	Collaborate with the University to improve academic progression	Action Plan completed (milestones) Improved progression rate Students' Association feedback included in Education Strategy	Ongoing conversations with university Exec

Remit Progress

	Remit Areas	Progress *Update on what has been achieved **since** the last meeting.*
1.	Societies	Increased the number of societies, focusing on creating more inclusive spaces for students
2.	EDI	Successfully hosted an EDI awareness week, bringing in diverse speakers and panellists. Also, conducted EDI meeting with rep officers.
3.	Catering	Improved food options across campus with a focus on affordability and diversity, including more dietary options for students with specific needs
4.	International Students	Ongoing Conversations about increasing hardship funds
5.	Women's Network	Met with women's Officer
6.		
7.		
8.		
9.		
10.		
11.		
12.		

Plans Before the Next Meeting

	Main Priorities	Intended Outcome/Impact *What difference will this meeting or event make?*
1.	International Students	Increase in hardship funds for International students
2.	Social computer Lounges	Having an agreement in place
3.	Bidet showers	Having conversations about masterplan