

<b>Committee Title</b>	Student Voice					
<b>Date of Meeting</b>	19 <sup>th</sup> February 2024					
<b>Item Number and Title/Subject</b>	Full Time Officer Reports					
<b>Paper Presenter</b>	Chidozie Nwaigwe, Student President Wilfred Obi, Vice President SCEBE Jennifer Abali, Vice President SHLS Solomon Ajala, Vice President GSBS					
<b>Brief Summary of Issues/Topic</b>	The Constitution outlines that 'Student Voice has the power to scrutinise the work of the Executive Committee'.  The reports outlined progress made against remits and Team and Individual Objectives.					
<b>Recommendation(s)</b>	Information		Discussion		Approval	X
	Any member can ask a question by raising their voting card and being recognised by the Chair to speak.  Student Voice is asked to approve the Full Time Officers Report.					
<b>Who have you consulted when developing the paper?</b>	Executive Committee					
<b>Staff/Student Protocol</b>	Yes		No	X	N/A	
<b>Will any decision approved directly affect the work of staff?</b>	The Chief Executive has been consulted in the development of the Full Time Officers team and individual objectives and remits.					
<b>Should the paper be submitted to any other committee following its consideration/approval at this meeting?</b>	No  The Full Time Officer reports are made available to the membership on the Students' Association website.					
<b>If yes, please state the committee and proposed date of submission.</b>						

## Report by The Student President

<b>Author:</b>	Chidozie Nwaigwe
<b>Date Produced:</b>	12/02/2024
<b>Committees:</b>	Student Voice Report
<b>Action:</b>	For Approval

### Full Time Officer Individual Objectives

	<b>Main Priorities</b>	<b>Progress</b> <i>What have you achieved since the last meeting?</i>
1.	Estates/Campus Masterplan	<ul style="list-style-type: none"> <li>Spoke with the Principal and received assurances the students and the SA will be carried along in the process.</li> </ul>
2.	London Engagement	<ul style="list-style-type: none"> <li>Visited the London campus and engaged with student reps and management staff, on future developments of the campus.</li> <li>Created a joint Teams channel between myself and London Reps, to enhance communication.</li> <li>Planning a repeat visit to the London campus.</li> </ul>
3.	Promoting Glasgow Caledonian's Race Equality Charter	<ul style="list-style-type: none"> <li>Helped promote the REC survey and achieved high participation.</li> </ul>

### Full Time Officer Team Objectives

	<b>Main Priorities</b>	<b>Progress</b> <i>What have you achieved since the last meeting?</i>
1	<b>Cost of Living</b> <ol style="list-style-type: none"> <li>Microwaves</li> <li>Providing SA breakfast (porridge, tea &amp; coffee)</li> <li>Hot water in SA Building</li> <li>Student Pantry</li> </ol>	<ul style="list-style-type: none"> <li>Microwaves, hot water and student pantry now up and running on floor 0 of the Students' Association building.</li> <li>Winter warmer still ongoing in GCU London campus.</li> </ul>

2	<b>Voter Turnout</b> <ol style="list-style-type: none"> <li>Register to Vote Campaign</li> <li>Hustings (if UK General Election called)</li> <li>FTO Election Turnout</li> <li>Support Election Diversity Action Plan</li> </ol>	<ul style="list-style-type: none"> <li>Developed an action plan on how to improve voter turnout.</li> <li>Currently engaging students to run for Full time officer elections via “Ask the Officer” on campus and during events or other engagement activities.</li> <li>Co-developed an Elections Diversity Action Plan.</li> </ul>
3	<b>Increased student engagement</b> <ol style="list-style-type: none"> <li>Events (numbers attending)</li> <li>Response rates – NSS, MEQ, our Annual Survey</li> <li>SKY Sports</li> </ol>	<ul style="list-style-type: none"> <li>Ongoing conversation about SKY Sports in the RE-Union Bar.</li> <li>Promoting the NSS surveys.</li> <li>Lecture shouts.</li> <li>Using Ask the Officer to engage with students.</li> <li>Recently did “Ask the Principal” online. The Principal’s presence echoed positivity.</li> </ul>

### Remit Progress

1	GCU London	<ul style="list-style-type: none"> <li>Helping to shape the extension at Valance road.</li> <li>Participated in London Council meeting and took action on student concerns.</li> <li>Visited the London campus, held a physical meeting with reps and took part in the freshers fair</li> </ul>
2	GCU Communications and Public Affairs	<ul style="list-style-type: none"> <li>Ongoing conversation about University rebranding/strategy.</li> </ul>

3	Estates	<ul style="list-style-type: none"> <li>• Concluded the pantry set up.</li> <li>• Early discussions about an Esports Arena</li> </ul>
4	GCU Strategy and Planning	<ul style="list-style-type: none"> <li>• Had further in person conversations about furthering the University strategy.</li> <li>• Ongoing plan to have Carbon Literacy Training as a University wide certification for all students.</li> <li>• Continued conversation with the University management about setting up a merchandise shop in school, to help improve student access to merchandise.</li> <li>• Requested from the University that the Students' Association be given access to post via the GCU App.</li> </ul>
5	Student Voice and Ideas process.	<ul style="list-style-type: none"> <li>• School fee discount to be looked into.</li> <li>• Statement on Israel – Palestine war TBC.</li> </ul>
6	University Court	<ul style="list-style-type: none"> <li>• Ongoing conversations about GCNYC.</li> <li>• Ongoing conversations about recruitment targets.</li> <li>• Ongoing conversation about the University strategy refresh.</li> </ul>
7	University Court Standing Committees	<ul style="list-style-type: none"> <li>• Audit committee reviewed the University's audited account.</li> </ul>
8	Senate	<ul style="list-style-type: none"> <li>• Extraordinary third resit attempt passed.</li> </ul>
9	Champion LGBT+ Network	<ul style="list-style-type: none"> <li>• Attended Pride events</li> </ul>



## Report by Vice President (SHLS)

<b>Author:</b>	Jennifer Abali
<b>Date Produced:</b>	07/02/2024
<b>Committees:</b>	Student Voice
<b>Action:</b>	For Approval

### Full Time Officer Individual Objectives

	<b>Main Priorities</b>	<b>Progress</b> <i>What have you achieved since the last meeting?</i>
1.	Promote mental health and wellbeing of students.	<ul style="list-style-type: none"> <li>• Attended one to one meeting with colleagues at Think positive forum to discuss about our Student Mental Health Agreement.</li> <li>• Planned and organized activities for Feel Fab Feb campaign to promote mental health and wellbeing.</li> <li>• Requested for free gym passes for Feel Fab Feb and got some passes approved for February alone to help promote mental health and wellbeing.</li> <li>• Attend catch up meetings with the GCU wellbeing team and Advice Centre to discuss matters around mental health and wellbeing.</li> <li>• Signposted students to the Advice Centre wherever necessary.</li> </ul>
2.	More external recognition and awards for the Students' Association.	<ul style="list-style-type: none"> <li>• Attended an executive meeting where we discussed about the various awards open to Students' Association and which we can apply for.</li> <li>• Looked up the various categories of awards.</li> </ul>

3.	Improve student engagement in the School of Health and Life Sciences.	<ul style="list-style-type: none"> <li>• Regular catch up with the Dean and the ADLTQ of SHLS.</li> <li>• Participated in Ask the Officer on campus where I met with SHLS students.</li> <li>• Sent out information on the Teams Network channels for Academic Reps.</li> <li>• Did a mop up recruitment to fill up pending academic rep positions in the school of health and life sciences.</li> </ul>
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### Full Time Officer Team Objectives

	Main Priorities	Progress <i>What have you achieved since the last meeting?</i>
1	<b>Cost of Living</b> <ol style="list-style-type: none"> <li>Microwaves</li> <li>Providing SA breakfast (porridge, tea &amp; coffee)</li> <li>Hot water in SA Building</li> <li>Student pantry</li> </ol>	<ul style="list-style-type: none"> <li>• Microwaves, hot water, and student pantry now up and running on floor 0 of the Students' Association building.</li> <li>• Winter warmer still ongoing in GCU London campus.</li> </ul>
2	<b>Voter Turnout</b> <ol style="list-style-type: none"> <li>Register to Vote Campaign</li> <li>Hustings (if UK General Election called)</li> <li>FTO Election Turnout</li> <li>Support Election Diversity Action Plan</li> </ol>	<ul style="list-style-type: none"> <li>• Developing an action plan on how to improve voter turnout.</li> <li>• Discussions on how to further encourage students to run for FTO elections to improve the election turn out.</li> <li>• Currently engaging students to run for Full time officer elections via "Ask the Officer" on campus and during events or other engagement activities.</li> </ul>
3	<b>Increased student engagement</b> <ol style="list-style-type: none"> <li>Events (numbers attending)</li> </ol>	<ul style="list-style-type: none"> <li>• Ongoing conversation about SKY Sports in the RE-Union Bar.</li> <li>• Promoting the NSS surveys.</li> </ul>

	<p>b. Response rates – NSS, MEQ, our Annual Survey</p> <p>c. SKY Sports</p>	<ul style="list-style-type: none"> <li>• Lecture shouts.</li> <li>• Used Ask the Officer to engage with students.</li> <li>• Recently did “Ask the Officer” online with the Principal that was really positive.</li> </ul>
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### Remit Progress

1	GCU Wellbeing (Mental Health, Smoking and Gender Based Violence)	<ul style="list-style-type: none"> <li>• Planned and organized events for “Feel Fab Feb” campaign.</li> <li>• Attended catchup meetings with the Advice Centre and wellbeing team.</li> <li>• Attended think positive one to one consultation and meeting to discuss about the progress of our student mental health agreement.</li> </ul>
2	Nightline Volunteer Programme	<ul style="list-style-type: none"> <li>• Promote nightline volunteer programmes on social media by reposting activities on social media.</li> <li>• Catch up with the advice centre about nightline programmes.</li> </ul>
3	Societies	<ul style="list-style-type: none"> <li>• Attended Societies council meeting and participated in discussions about upcoming societies.</li> <li>• Participated in discussions and planning of STAR awards.</li> </ul>
4	Equality, Diversity and Inclusion (including Faith and Belief)	<ul style="list-style-type: none"> <li>• Working with REC project officer towards improving response rate in Race Equality Charter surveys</li> <li>• Attended meetings to discuss the University’s upcoming EDI Strategy and make input.</li> </ul>



		<ul style="list-style-type: none"> <li>• Discussions on reviewing our EDI policy with staff.</li> <li>• Chaired the EDI Committee meeting and looked at different students' perceptions about the FIT to Sit Policy as part of its review process.</li> </ul>
5	GCU Foundation, Alumni & Graduation	<ul style="list-style-type: none"> <li>• Discussions with alumni team about partnership events, common good fund and mentoring.</li> <li>• Successfully got a speaker (alumni) for an upcoming event.</li> <li>• Regular catch up with staff from Alumni team to discuss plans moving forward.</li> <li>• Promoted upcoming Alumni events.</li> <li>• Participated in discussions and disbursement of the Common good fund to societies.</li> <li>• Promoted Magnusson awards application on social media.</li> </ul>
6	GCU Outreach (including Articulation)	<ul style="list-style-type: none"> <li>• Meeting with staff about GCU outreach activities</li> </ul>

## Report by [Vice President, GSBS]

<b>Name:</b>	Solomon Ajala
<b>Date Produced:</b>	09/02/2024
<b>Committee:</b>	Student Voice
<b>Action:</b>	For Approval

### Full Time Officer Individual Objectives

	Objective	Success Measure	Progress <i>Update on what has been achieved since the last meeting and whether the objective is completed.</i>
1.	Ensuring all students have free/subsidised access to the University Gym (Arc) Facility		Not much progress achieved at this time as we are still gathering information from surveys already been designed but not yet circulated
2.	Championing and promoting Student's learning experience through active engagement with Learning and Development Centre within the Glasgow School of Business and Society		Held meetings with the Departmental Reps and leveraging on this to improve student experience within the school. A gathering within GSBS is currently being planned for Academic Reps to promote and enhance learning experience.
3.	Promoting student awareness of the Student Association Advice Centre		Delivered talk session at the just concluded Final year Undergraduates Students from the department of Law, while promoting activities of the advice centre

### Full Time Officer Team Objectives

	Objective	Success Measure	Progress <i>Update on what has been achieved since the last meeting and whether the objective is completed.</i>
1.	Cost of living <ul style="list-style-type: none"> <li>a. Microwave</li> <li>b. Providing SA breakfast, Porridge, tea &amp; coffee)</li> <li>c. Hot water in SA building</li> <li>d. Community Larder</li> </ul>	Mitigate cost of living crisis for students	Student Pantry, Microwave and Hot water dispenser all delivered to the Student Association
2.	Voter Turnout <ul style="list-style-type: none"> <li>a. Register to vote campaign.</li> <li>b. Hustings (If UK general elections called)</li> </ul>	Increase in Voter Turnout	Various awareness on Voter turnout is currently ongoing as nomination has been opened

	c. FTO Election Turnout d. Support Election Diversity action plan.		
3.	Increased Student Engagement  a. (Events number attending) b. Response rates- NSS, MEQ, our annual survey c. Sky Sports	Improve student engagement, High responses in NSS and MEQs	An increase in student engagement Increase in number of students who attend events. Increase in number of volunteers. High responses in University Wide surveys

### Remit Progress

	Remit Areas	<b>Progress</b> <i>Update on what has been achieved <b>since</b> the last meeting.</i>										
1.	VP, GSBS	<p>Recruitment and training of PGR Reps has been concluded by the VP and Director, Graduate School Coordinator.</p> <p>Several meetings held with both the Dean and ADLTQ on the planned School Academic Rep gathering aimed at training the Reps and making GSBS a better and more attractive school.</p> <p>Challenges regarding fee paying students especially those whose Visas expired in January were resolved.</p>										
2.	Accommodation	<ul style="list-style-type: none"><li>Ongoing discussions with the School Management as regard the proposed accommodation unit from the Council. I have continually followed up with Accommodations support to ensure students get the required attention as and when due.</li></ul> <p>Below is a brief statistic of student’s engagement with the accommodation support unit.</p> <table><tr><td></td><td>Number of Students</td></tr><tr><td>Mailbox Support</td><td>1224</td></tr><tr><td>Drop ins</td><td>8</td></tr><tr><td>Safestay</td><td>23 students (16 single; 7 families)</td></tr><tr><td>University of Strathclyde Accommodation</td><td>31</td></tr></table>		Number of Students	Mailbox Support	1224	Drop ins	8	Safestay	23 students (16 single; 7 families)	University of Strathclyde Accommodation	31
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Mailbox Support	1224											
Drop ins	8											
Safestay	23 students (16 single; 7 families)											
University of Strathclyde Accommodation	31											

3.	Quality Enhancement and Standards Review	<ul style="list-style-type: none"> <li>The QAA meeting was a success with draft copy sent back from external assessors. Final report will be made available as soon as they are returned</li> </ul>
4.	Student Attendance and Engagement Monitoring	<ul style="list-style-type: none"> <li>Several Pilot testing phases were conducted on the Seats app with further work still ongoing. The initial test run is slated to start in London Campus and then gradually incorporated into Glasgow Campus</li> </ul>
5.	Review of Academic Calendar	<ul style="list-style-type: none"> <li>Students on Visas now have Six weeks added to their CAS end date to allow them adequate time to apply for other visa types since PAB decisions sometimes do not come on time.</li> </ul>
6.	Research Degrees Committee	<ul style="list-style-type: none"> <li>Policy consideration detailed around research degree regulations specifically on how exam arrangement should be done with emphasis on supervisors flagging all necessary areas for corrections before students' work are being submitted and published</li> </ul>
7.	Library	<ul style="list-style-type: none"> <li>Ask the officer program was held with Library officer to allow for students to learn more about the activities of the library.</li> </ul>
8.	Research and Taught Postgraduate	<ul style="list-style-type: none"> <li>Recruitment of Post Graduate Research reps have been conducted and induction done accordingly. In the coming weeks we shall be advertising role for the PGR rep position for the vacant post for one of the schools as a result of the Rep stepping down</li> </ul>
9.	Education Committee	<ul style="list-style-type: none"> <li>Discussions on Academic calendar and fit to sit policy review structures.</li> <li>Discussions around students' guidance to responsible and irresponsible use of AI</li> </ul>
11.	Sports	<ul style="list-style-type: none"> <li>Plans are underway for the Glasgow Taxis cup scheduled to hold in March. We have also inaugurated sports council as none has been functional over the years</li> </ul>
12.		

## Report by [Wilfred Obi ] Vice President SCEBE

<b>Name:</b>	Wilfred Obi
<b>Date Produced:</b>	12/02/2024
<b>Committee:</b>	Student Voice
<b>Action:</b>	For Approval

### Full Time Officer Individual Objectives

	Objective	Success Measure	Progress <i>Update on what has been achieved <b>since</b> the last meeting and whether the objective is completed.</i>
1.	SCEBE engagement – School Operational Plan, NSS completion, MEQ completion	Engaging with stakeholders to increase student's engagement and participation	Engaging in lecture shout to encourage students to participate. Promoting NSS survey through social media handle
2.	GCU App (as access to push notifications, as elections, review of app, single sign on for all services)	To make the app more useful to student association	Discussion still ongoing to allow the SA use push notification to pass information to students
3.	Better Wi-fi service	To achieve better internet services and access to information	More boosters have been installed in places where the Wi-Fi is slow within the campus

### Full Time Officer Team Objectives

	Objective	Success Measure	Progress <i>Update on what has been achieved <b>since</b> the last meeting and whether the objective is completed.</i>
1.	Cost of Living <ul style="list-style-type: none"> <li>a. Microwaves</li> <li>b. Providing SA breakfast (porridge, tea &amp; coffee)</li> <li>c. Hot water in SA Building</li> <li>d. Community larder</li> </ul>	Mitigate cost of living crisis for students.	Microwaves, hot water, and student pantry now up and running on floor 0 of the Students' Association building.  Winter warmer still ongoing in GCU London campus.
2.	Voter Turnout <ul style="list-style-type: none"> <li>a. Register to Vote Campaign</li> <li>b. Hustings (if UK General Election called)</li> </ul>	Increase in voter turnout.	Developing an action plan on how to improve voter turnout.  Discussions on how to further encourage students to run for FTO elections to improve the election turnout.

	c. FTO Election Turnout d. Support Election Diversity Action Plan		Currently engaging students to run for Full time officer elections via "Ask the Officer" on campus and during events or other engagement activities.
3.	Increased student engagement a. Events (numbers attending) b. Response rates – NSS, MEQ, our Annual Survey c. SKY Sports?	Improve student engagement High responses in NSS and MEQs	Ongoing conversation about SKY Sports in the RE-Union Bar. Promoting the NSS surveys. Lecture shouts. Using Ask the Officer to engage with students. Recently did "Ask the Officer" online with the Principal that was really positive.

### Remit Progress

	Remit Areas	<b>Progress</b> <i>Update on what has been achieved <b>since</b> the last meeting.</i>
1.	School of Engineering and Built Environment	<ul style="list-style-type: none"> <li>Attended second board meeting of SCEBE</li> </ul>
2.	Mature and part Time Students	Had further engagement with some part time student
3.	Teaching Awards	Reviewed and we will now use the number of students taking part and nominating someone as the principle KPI for the Teaching Awards campaign rather than the total number of nominations received.
4.	Careers and Employability	<ul style="list-style-type: none"> <li>Organised a career talk in collaboration with the career team during the winter warmer campaign</li> <li>Planning to host a career event among black and Asian minority students.</li> <li>Had discussion with the career team to work on increasing part time jobs for students within the campus</li> </ul>
5.	Ethical and Environmental	Had further meeting on ways to achieve sustainable and eco -friendly environment within the school premises.
6.	Campus Trade Unions	Had further meetings with the trade union team
7.	Information Technology	<ul style="list-style-type: none"> <li>The app is up and running</li> <li>Had discussion with the university management to allow the SA use push notifications to get across important messages to student</li> </ul>
8.	International Students	<ul style="list-style-type: none"> <li>Had further meetings on how to have further inductions to help international students that arrived late</li> </ul>
9.	Catering	<ul style="list-style-type: none"> <li>New Beer added to the reunion bar menu.</li> </ul>

		<ul style="list-style-type: none"> <li>• The reunion bar is wearing a new look, students can now charge their phones and laptop, additional seating</li> <li>• Prices of drinks reduced to reflect what is obtainable elsewhere.</li> </ul>
10.	Freshers, inductions and Open day	Refresher's week concluded and very successful
11.	Champion: Disabled Students' Network	Planning on having a Disabled students' Network review
12.		